

Dover Plains Water Company
P.O. Box 372
Brewster, NY 10509

October 6, 2023

To All Customers/Premises Taking Service from Dover Plains Water Company:

On August 24, 2023, Dover Plains Water Company (the Company) filed seeking authorization from the New York State Public Service Commission (Commission) to increase the Company's annual revenues by \$85,485, a 67% increase. The Company's last rate increase was approved in 2015. Since then, the Company's new owners have identified aged infrastructure and promptly made major repairs that were needed. The increase is necessary to provide sufficient revenues to enable the Company to continue to provide safe and reliable service to its customers, to cover increased operating costs, plan and implement necessary improvements, and permit the Company's owners to earn a return on investment that is commensurate with returns granted to other utilities.

The Company's proposed rate represents an across-the-board increase by 68%. This would result in an average bill of \$150.22 quarterly, or \$600.86 annually.

The Company is also proposing to establish a replenishable escrow account with a maximum balance of \$15,000, to be used for meter installations and upgrades, extraordinary repairs, and plant replacements. The account would be initially funded by a surcharge of \$30 per customer per quarter and be replenished via a quarterly surcharge of up to \$30 per customer.

The Commission may adopt, reject, or modify, in whole or in part, the Company's proposal and may resolve related matters.

You may review the Company's filing and post comments by going to the Commission's website at www.dps.ny.gov, select "Search", and enter 23-W-0467 in the input box labeled "Search by Case Number." Comments referencing Case 23-W-0467 may also be mailed or delivered to:

Hon. Michelle L. Phillips
Secretary to the Commission
New York State Public Service Commission
Three Empire State Plaza
Albany NY 12223-1350

Sincerely,

Andrew Durkin
President